Information Technology Department
California Maritime Academy
2012

Interim CIO

Jannette Corpus

SSU CIO
Jason Wenrick

PeopleSoft Lead

Margo Axsom

- Manage PeopleSoft Tickets
- Project Director
- Monitor/Assign PS Tickets
- Approve COMR Requests
- Manage consultants/contracts
- Manage assigned IT projects
- Programmer/Analyst Duties
- HUG/SAUG/SW Reporting Rep
- Integration Broker
- End- user communication
- Documentation/Processes

IT Manager

Vacant

- Manages NOC ops (servers, networks, telecom, end-user support)
- Supervises tech staff
- PM for Assigned Projects
- Oversees VoIP Support
- Controls & procedures
- Manage Contracts
- VISC Representative

Coordinator of Instructional & Academic Web Development

Greg Crum

- Instructional IT support
- Moodle/iLearn (LMS)
- IT Workshops
- Faculty & IT Web pages
- MS IT Academy
- ATI Web Priority
- Builds lab images
- Higher-level NOC tickets
- Follow the Voyage
- Onboard cruise support

Webmaster

Kris Edwards

- Manage Hosted Solutions
- Develop/Support portal
- Develop/Support website
- Support Web Publishing
- Online Directory
- Corporate Calendar (R25)
- Blackboard Admin
- Training

Programmer/Analyst (.50 FTE)

Jerry Perez

- HRSA & FIN Functional
- Training
- Baseline releases, updates & fixes
- Troubleshooting
- PeopleSoft tickets
- Assist in testing, upgrades, projects
- Fit/Gap Meetings
- HUG/Fin Aid IT Rep
- Document/Processes
- Create queries

Programmer/Analyst (.25 FTE)

Raj Duraisamy

- HRSA & FIN Technical
- Troubleshooting
- PeopleSoft tickets
- Baseline Releases, MP's
- Assist in testing, upgrades, projects
- TUG & FUG rep
- SQR and nVision reports
- PS customizations
- Security Administration
- Integration w/ 3rd parties
- Document/processes
- Create queries

Network & Data Center Operations Lead

Walter Abarca

- Responsible for tickets
- Wired Network Services
- Wireless Network Services
- TGB Satellite System
- Firewalls
- Switch/Router configs
- Domain Name Services
- Institutional spam filter
- Virtual Private Network
- CSU network projects
- Server admin alternate
- Higher level NOC tickets
- Onboard cruise support
- Telecommunications

Equip Systems Specialist

Tom Morgan

- Desktop Support Services
- Install hardware/software
- Security patches
- End user support
- NOC tickets
- Creates images for staff
- Deploys images
- Hardware repair
- Create Port Pass ID Cards
- Onboard cruise support

Info Tech Consultant (Full-Time)

Niko Davlanti

- Serve as subject-matter-expert
- Implement new tech
- Higher-Level NOC tickets
- Support use tech & apps
- Assist w/instruct software & lab support
- IT Workshops
- Onboard cruise support

Operating Systems Analyst

Sam Phillips

- Server Administration (Exchange/Spam,Storage Administration, Active Directory/Accounts, Print Services, Backup & Recovery, WINS, DHCP, Security)
- TAG representative
- Network Admin alternate
- VoIP Support
- Keyserver License Software
- Higher level NOC tickets
- Onboard cruise support